

Servacrane Ltd (incorporating Servaheat)

Quality Policy

The Quality Policy and Manual have been developed to show the management commitment to maintaining an effective quality management system and how Servacrane Ltd (incorporating Servaheat Industrial Heating) meet the requirements of ISO9001:2015 international standard for quality management systems.

The scope includes: the manufacture, supply maintenance, repair and testing of new and refurbished electric overhead travelling cranes, related equipment, air conditioning equipment and warm air industrial heaters and the provision of crane operator training.

Senior Management will provide resources and relevant training to ensure that the Standard is adhered to and independent verification of the Company's quality management system will be provided by a UKAS accredited certification body.

Objectives and targets are set at the Quality Management Review, which support the corporate ambitions of Servacrane and Servaheat. These are monitored and reviewed throughout the year, along with the Quality Policy, Manual and Procedures to ensure all aspects of the quality management system remain suitable and effective.

The organisation is totally committed to continually improving the quality management system by providing quality products and services that consistently meet our customers' requirements and subsequently maintaining the reputation that is synonymous with the company name in the market place.

We recognise the importance of maintaining effective communication with our employees and it is only by securing their commitment, understanding and contribution to the implementation of this policy and the compliance with the requirements of the Quality Manual and Procedures, that the high standards we want to achieve can be met.

Quality management should be recognised as a normal aspect of all our work and we expect the co-operation of all our employees to bring this about.

Signature: *G Taylor*

Date: 1st May 2018

Director